

My Service Canada Account

My information,
within my reach



How to register for My Service Canada Account

To register, use your Employment Insurance access code or request a personal access code at servicecanada.gc.ca/msca.

Step 1: Access My Service Canada Account

You will have two options for logging in (a GCKey or Sign In Partner). Pick the login option that is most convenient for you.

Step 2: Create your User ID and password

Follow these steps so that you can login to your account with just your User ID and password in the future.

Sign-In Partner

- Select the name of your bank.
- Enter the User ID and password that you use for online banking.

GCKey

- Click on the "Register" link to create a new GCKey.
- Create your User ID and password using the online checklists.

Step 3: Confirm your identity

Enter your Social Insurance Number, your date of birth, your Employment Insurance access code or personal access code and your province or territory and click "Submit."

Benefits of My Service Canada Account

My Service Canada Account saves you time and gives you quick access to the information you need to manage your benefits.

Sign up for My Service Canada Account to:

- check the status of your Employment Insurance claim and get payment updates without waiting;
- track Records of Employment that your employers have submitted to Service Canada;
- register for EI special benefits as a self-employed worker;
- get payment information for your Canada Pension Plan and Old Age Security benefits to help you plan for retirement;
- instantly update your mailing address and contact information to continue receiving benefits anywhere you live;
- sign up for direct deposit and get your payments transferred directly into your bank account;
- get advanced access to printable copies of your tax slips instead of waiting to receive them by mail; and
- much more!



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